



## **East End Health Plan Prescription Drug Presentation**

**Retiree Dinner May 29<sup>th</sup>, 2013**

**A FULLY INTEGRATED PHARMACY BENEFIT MANAGEMENT COMPANY.**



# Who is ProAct?

- ✓ ProAct, Inc. is East End Health Plan's Prescription Drug Plan Administrator
- ✓ National company with over 1 million covered lives
- ✓ Our client base consists of school districts, universities, hospitals, municipalities, large manufacturers, not-for profit organizations , financial institutions and more.
- ✓ Client retention rate of over 98% (Service is what we do best!)
- ✓ We are located in East Syracuse, NY 13057
- ✓ Our Member Helpdesk and Mail Order Facility (ProAct Pharmacy Services) is located in Gouverneur, NY

# Your Benefits

## ✓ Retail (30 day supply)

- Generic: \$5.00
- Brand: \$20.00
- Non-preferred Brand: \$40.00

## ✓ Mail (up to a 90 day supply)

- Generic: \$10.00
- Brand: \$35.00
- Non-preferred Brand: \$70.00

**Mail Order your Maintenance Drugs and start Saving money today!!**

# Getting Started with Mail Order

- ✓ Fill out the short profile form provided with the postage paid mail order envelope.
- ✓ Your physician can e-prescribe, call-in **1-866-287-9885** or fax **315-287-3330** your prescription directly to ProAct Pharmacy Services.
- ✓ You also have the option to mail your prescription along with your profile form in the postage paid envelope.



# How to refill Mail Order Prescriptions

- ✓ Call ProAct Pharmacy Services at **1-866-287-9885.**
- ✓ Order through the website at: **[www.proactrx.com](http://www.proactrx.com)**
- ✓ Set-up Automatic Refill by calling one of our friendly ProAct Pharmacy Services representatives or by filling out the Automatic Refill form sent in the package with your first prescription.



# Questions?

Contact the ProAct Help Desk at **1-888-219-6886**

## Help Desk Hours

- **Monday – Friday**  
7:00am - 8:00pm
- **Saturday**  
8:30am – 5:00pm

**We are happy to help you!!**